



sherbourne HEALTH

We strive to create a safe, respectful and accessible space that affirms the identities, experiences and needs of all service users, staff, providers, students, volunteers and visitors.

Our duties to each other while at Sherbourne:

- Treat everyone with dignity and respect
- Do our part to maintain a safe, clean and pleasant environment
- Be aware of, and follow, Sherbourne's policies and procedures
- Report issues or concerns about Sherbourne's programs and services
- Wear clothes and footwear while in Sherbourne
- Do not use scents and scented products

We will not accept disrespectful comments or discrimination, including homophobia, transphobia, racism, sexism or ableism.

Threats or acts of violence, displaying a weapon, intimidating behavior, or theft may lead to restriction of access to services.

Sherbourne welcomes compliments, complaints and ideas. You can use the feedback form or contact us at feedback@sherbourne.on.ca.

Feedback forms are available in the waiting room and at sherbourne.on.ca.

Sherbourne thanks Client Engagement Forum participants for their input on this statement.

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